

Case Study

Truman
Medical Center



"I personally saw it as an opportunity to get someone with really good skills to do a very specific project for a defined period of time."

*Mitzi Cardenas, Vice President/Chief Information Officer
Truman Medical Centers*

Shaping Future Leaders Through TeacherTech

Truman Medical Centers (TMC) is known as a community leader in healthcare. Over the years, TMC has received numerous honors for its commitment to quality, and is renowned as one of the top performing teaching hospitals in the nation.

This year, TMC expanded its commitment to education to encompass students of all ages through its participation in the TeacherTech program.

Through TeacherTech, hospital administrators are realizing their potential to impact today's students and, in turn, the community's future workforce.

"We're looking at an opportunity to guide our future workforce and the citizens of Kansas City," said Mitzi Cardenas, TMC's vice president/chief information officer. "I think there's tremendous benefit to your organization to have the opportunity to mold future leaders and we're very excited about that."

TMC hired Edward Wilson as its teacher extern. A four-year teacher in the Kansas City, Missouri School District, Wilson took an eight-week position as a skills assessment technician in TMC's Information Technology Department.

"I thought the TeacherTech program would be a great alternative to summer school as well as a great opportunity for me to learn about some of the current technologies that are utilized in the field of IT," Wilson said.

His responsibilities included assessing the soft skills and technological skills of the entire IT Department through face-to-face interviews and analysis of online assessments.

Wilson's supervisor, Patrick Jean-Baptiste, praised his work ethic, professionalism and his attention to deadlines. He described Wilson as a "breath of fresh air" who provided a new perspective to the department.

Through Wilson's externship he was able to experience new technological processes and realize the integral role that teamwork plays in business settings. He plans to pass this knowledge along to his students. He also wants his students to see IT as a potential career path, one that is an important part of every business.

"The TeacherTech program provides a really good opportunity for students and teachers to learn about the technologies that are employed in today's workforce," Wilson said. "It's really a win-win situation because teachers have the opportunity to go into businesses and learn about what they're doing, and then take that information back into the classroom and apply it to their lessons."

*TeacherTech
supervisor Patrick
Jean-Baptiste
with TeacherTech
Extern Ed Wilson
from Kansas City
School District on
the job at Truman
Medical Center.*

